# Companies Introduced with Q2

Acculynk | Back-End System for TorchPay |used by Operations for customer assistance and Accounting for reporting/balancing

CardSwap | Subscription Management Service | allows for customers to manage various subscriptions paid with a UBU debit card for easy control & review

ChexFree | Supports BillPay Services

Co-Pilot | Front-end System to Unlock Digital Banking Users or Troubleshoot Login Errors | available for Tellers, Account Services, and Customer Contact Center/Operations

DTS | Dispute Tracking System | dispute debit card transactions via digital banking ; disputes will be sent to Operations

ETMS | Positive Pay | not currently available for customers but capability is established

Glia | New Customer Contact Provider | offers various channels of customer contact including chat, email, phone, video, and text channels

Goals | Automated & Intuitive Savings Tool via Digital Banking Platform

Gro | Online Account Opening Service

Intuit | Supports Quickbooks/Quicken Services via Web-Based Platform called WebConnect

MagicWrighter | Supports Gro Account Funding Via Debit Card or ACH

Mobiliti | Mobile App Provider | This piece makes digital banking possible within a mobile application ; additionally, takes the retail app and business app and creates one universal UBU app

Notifi | Alerts Provider | Coming soon – real time alerts

Patrol | Internal Security Software That Detects Anomalous Behavior : forces customer to undergo a step-up authentication process with various high-risk events

PIQS | ACH Automation Service | Administration portal used by Operations to approve/disapprove ACH batch files

Q2 | Digital Banking Provider | previously our mobile app and online banking provider was Fiserv

Q2Central | Back Office Operations for Transaction Processing, Reporting, User Login Controls | previously Access Manager

Sentinel | Internal Security Software That Protects a Specific Set of Transactions: ACH single payments, ACH batch & payroll, external funds transfers, wires, and ACH PassThru files